

Terms of Service

Initial and sign each line in the document below prior to work beginning with XenCade Productions..

Video Services

- _____ Customer assumes all liability of property handed over to XenCade Productions while work is being performed (where applicable). This includes accidental theft, damage, and loss.

- _____ Once material has been created and delivered to the customer, and 5 days have passed, XenCade Productions assumes satisfaction. Original footage will be deleted from XenCade Productions studios 30 days after delivery to customer.

- _____ Changes made after original acceptance will incur a fee based on the amount of change or additional media needed to fulfill the request.

- _____ In the rare case an extreme mishap occurs (such as video or equipment failure), XenCade Productions will reimburse the customer 100% of the cost. Customer may not seek any other compensation from XenCade Productions.

Miniature Painting

- _____ All images taken of work we do for you are property of XenCade Productions.

- _____ XenCade Productions will send photo to customer of completed miniature work. Customer accepts the work as is based on analysis of that photograph.

- _____ You may not use images of our painted models unless cleared by XenCade Productions.

Print Customer Name Above

Customer Signature

Date